PARMA OY CENTRALIZES ITS REMOTE MAINTENANCE CONTROL FOR ITS AUTOMATION DEVICES

REMOTE ACCESS CONTROL MAKES IT EASIER TO CONDUCT MAINTENANCE IN EVERY FACILITY

Concrete element manufacturer, Parma, chose Secomea Remote Access to centralize its remote control maintenance for its automation devices across all nine of its locations.

THE CHALLENGE:
A NEED FOR SIMPLE AND EFFICIENT WORKFLOWS

Parma Oy is the largest manufacturer of concrete elements in Finland and a market leader in the industry. The company is a partner for construction

professionals and a reliable supplier of cost-efficient and concrete products and comprehensive solutions.

As a fundamental part of their offering, Parma services its customers throughout the building process, from planning to handing the building over to its new owner. As they work with such a huge number of automation devices as well as widespread subcontractors, it was important for Parma to have a remote-connection system that created simple and efficient workflows.

THE SOLUTION:
TOP-NOTCH ROUTER SECURITY

Parma's manufacturing-automation devices operate via a separate Ethernet factory network. To ensure the reliability and information security of the network, it was fully disconnected from the other network of the facilities. To do this properly, Parma chose Secomea SiteManager Remote Connection Routers.

Parma utilizes local subcontractors in the maintenance of its production machinery. Secomea Remote Control makes it easy to share temporary remote connections for outside maintenance personnel, offering user rights defined per device and function.

"Secomea is an easy solution for a remote user. Identification is conducted via the program without any additional USB sticks," says Airo. "Secomea's Agent functionality gives remote users rights for defined locations while keeping the rest of the factory network safely closed." The agent defines connection settings to the remote controlled device and automatically opens the right program to operate the device.

"Secomea's GateManager control makes it easier to conduct the maintenance in every facility. All devices and remote users are defined in the GateManager so that workers don't need to remember remote connection settings on each device separately"

– Tomi Airo, Parma's Chief Information Officer.

THE RESULT:
FASTER MAINTENANCE RESPONSE TIMES

Secomea industrial remote access enables the centralized maintenance and remote control of automation devices located in different factories. "Remote control ensures fast response time for maintenance work and creates savings," says Tomi Airo, Parma's Chief Information Officer. "Secomea's GateManager control makes it easier to conduct the maintenance in every facility. All devices and remote users are defined in the GateManager so that workers don't need to remember remote connection settings on each device separately."

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